

Loud Shirt Day

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What is Loud Shirt Day?









Our supporters wearing it loud



CHANGE

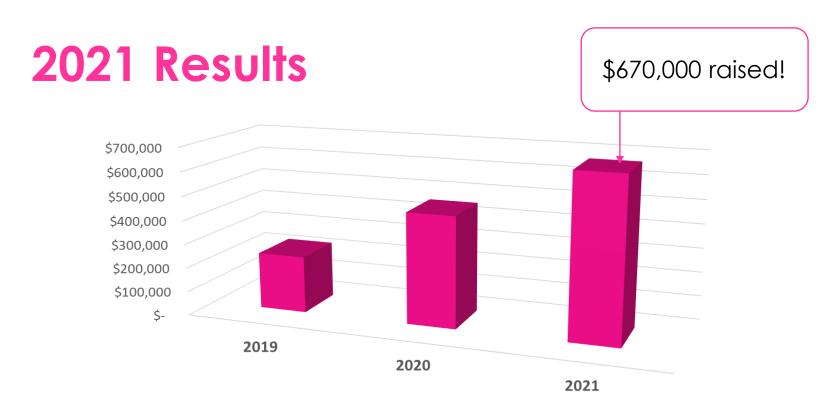


Why do we wear it loud?













How did we achieve these results?







Loud Shirt Day Key Formulas







Identification



Data Analysis – Who are our people?

- 1. Family relationships and connections made up of the majority of our top fundraisers
- 2. Our top fundraisers raised more than 70% of our overall income





Identification



Data Analysis – Who are our people?

- 1. Family relationships and connections made up of the majority of our top fundraisers.
- **Goal** Find those connections and inspire more families to participate.





Identification



Data Analysis – Who are our people?

2. Our top fundraisers raised more than 50% of our overall income

Goal – *Provide additional support to mid-value fundraisers to help increase their participation and fundraising*





Innovation



New ideas to inspire



Dollar Match Days



Stitch Up the Boss



Ambassadors





Personalisation



Change the way we spoke to our supporters



Loud C

AK



Incentivise



Acquisition to extension

- Providing limited edition shirts to all fundraisers who raised over \$1,000
- Generating competition:
 - Office v office
 - Live online leaderboards
 - Gamification and Reward Badges





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Recognition

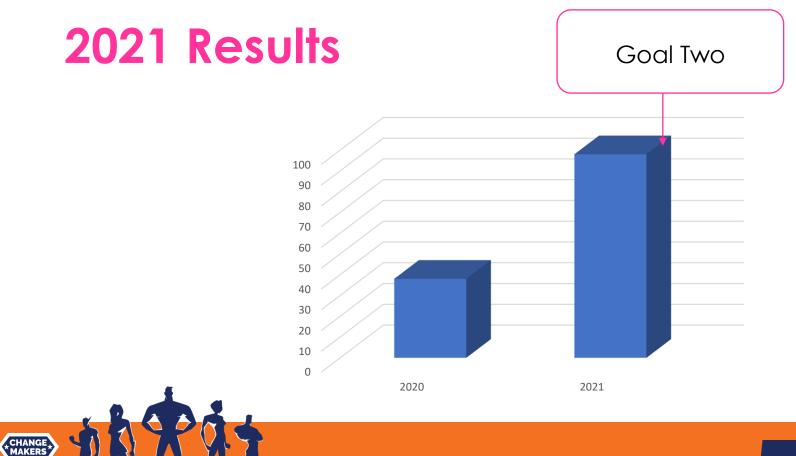






CHANGE MAKERS







Where to next?

- Improve customer experience and journey by all centres moving to one platform
- Develop upon innovative ideas and implement across the country







Thank you!

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